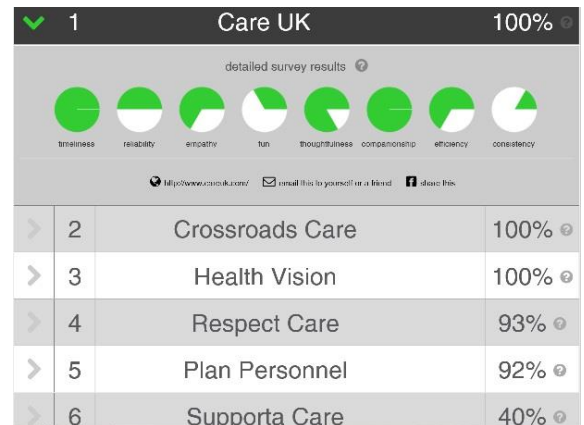


Have your say... Care Agencies.

If you live in Kensington and Chelsea and use a care agency, you can now share your views of how good you find the agency using the website

www.recommendcare.com.

The website asks about the timeliness, reliability, empathy, fun, thoughtfulness, companionship, efficiency and consistency. Currently, only 5 agencies – Care UK, Crossroads Care, Health Vision, Respect Care, Plan Personnel (Plan Care) and Supporta Care – have reviews.



If you have an opinion about the service that you receive from your agency – feel free to log onto the Recommend Care website and include your views.

If you pay for your own care, or have a Direct Payment from the Council, and you are not satisfied with the agency that you have, you can always look into changing agencies. The People First website has a list of care agencies that operate in the borough.

<http://www.peoplefirstinfo.org.uk/media/1056859/care-agencies-pdf-may-2015.pdf>

Bear in mind though that you should keep within your budget – and some agencies might charge more than others! If you choose a different agency and need to see whether you can afford this, you can always contact Jenny or Martha at ADKC for support.

How to get in contact with us

Phone: 020 8960 8888 **Text:** 07553370074

Email: Jenny – pbsupport@adkc.org.uk /

Martha – pbadmin@adkc.org.uk

Address: ADKC Centre, Whitstable House, Silchester Road, London. W10 6SB



PA / Private Carer employers...Pensions



If you are registered as an employer you will receive a series of letters about pension auto-enrolment. **It is important that you don't ignore these!** If you have a payroll company who calculate your payroll – please make them aware that you have received the letter. If you calculate the payroll yourself, The Pensions Regulator Website has a lot of information and supports you through the process.

They have also produced web pages and a free guide aimed specifically at individuals who employ care staff. <http://www.thepensionsregulator.gov.uk/employers/automatic-enrolment-for-people-who-employ-their-own-care-and-support.aspx>

If you need further support, feel free to get in touch with Jenny at ADKC.

Independent Living Fund Recipients

If you are one of the few, but significant number of people, in Kensington and Chelsea that received support from the Independent Living Fund, you will know that this fund is now closed (as of 30th June).



At a meeting for ILF users in February, RBKC said that people will continue to get the same amount of money until they are re-assessed, sometime between July and December 2015.

A “Frequently Asked Questions” factsheet, written specifically for ILF recipients, can be downloaded from the “Inclusion London” website

http://www.inclusionlondon.co.uk/domains/inclusionlondon.co.uk/local/media/download_s/faq_for_ilf_users_and_other_people_with_high_support_needs_1.docx

The FAQs have been prepared by Kate Whittaker, a solicitor from Scott Moncrieff and Associates, together with ILF users, Inclusion London and Disability Sheffield Centre for Independent Living. This could help you know your rights, under the new Care Act.

If you require support to prepare for your next assessment, or support to self-advocate during and/or after your assessment, feel free to get in touch with the PB Team here at ADKC.



No access to the internet at home? Want to view the links in the newsletter? Come along to ADKC's free Internet Café held every Friday – 10-1.